RIKI/NARA

Licensing Measurement and Monitoring Systems

Regulatory science applied to human services regulatory administration

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Monitoring Systems Dichotomies

1) Substantial versus Monolithic.

2) Differential Monitoring versus "One size fits all".

3) Not all standards are created equal vs All standards are created equal.

4) "Do things well" versus "Do no harm".

5) Strength based versus Deficit based.

6) Formative versus Summative.

7) Program Quality versus Program Compliance.

8) "100-0" scoring versus "100" or "0" scoring.

9) QRIS versus Licensing compliance with health and safety.

10) Non-Linear versus Linear relationships.

Program Quality Continuum Dichotomies

1) "Do no harm" versus "Do good".

2) Closed system versus Open system.

3) Rules versus Indicators.

4) Nominal versus Ordinal measurement.

5) Full versus Partial compliance.

6) Ceiling effect versus No Ceiling effect/Open-ended.

7) Gatekeeper versus Enabler.

8) Risk versus Performance.

9) Structural versus Process Quality.

10) Hard versus Soft Data.

Regulatory Compliance Measurement Elements

1. Lack of Variance in data distributions.   Data tightly grouped at high compliance levels.

2. Ceiling/Plateau Effect in data distributions.   A diminishing returns effect.

3. Difficulty distinguishing levels of quality between full and substantial compliance.

4. Nominal measurement level: Either In-Compliance or Out-of-Compliance.

5. Attempting to move to ordinal measurement level when quality is included.

6. Dichotomization of data is warranted because of the data distribution.

7. Problem with false negatives and positives, especially false negatives.

8. Lack of reliability and validity testing.

9. Ease in distinguishing levels of quality between low and substantial compliance.

10. Skewed Data. Majority of programs in substantial or full regulatory compliance.

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