

Key Indicator System

Overview



What is the Key Indicator System?

- Key Indicator Systems are a **targeted measurement tool**. Targeted measurement tools are licensing inspection instruments that increase the **effectiveness and efficiency** of a regulatory oversight agency without producing recurring operational costs. In other words, targeted measurement tools maximize performance while minimizing costs.

How Do Licensing Indicator Systems Work?

Key Indicator Systems

identify a subset of core rules from an existing set of regulations that statistically predicts compliance with the entire set.

Risk Assessment

assigns weighted scores to regulations based on the level of risk to persons in care in the event of regulatory non-compliance.

Quality Indicator Systems

identify a subset of an existing set of regulations and other non-regulatory factors to predict the overall quality of care provided by a licensed setting

Who Benefits?

- **Regulatory agencies:** Can spend more time providing technical assistance and/or monitoring programs with compliance issues
- **Providers:** Are rewarded for high compliance with shortened inspections and time for technical assistance
- **Public:** Can provide assurance that strong regulatory practices are occurring
- **Advocacy community:** Gain confidence that every person in care is protected

National Impact

- *Stepping Stones to Caring for Our Children* used the Risk Assessment methodology in its development.
- *Caring for Our Children Basics* used Risk Assessment and Key Indicators along with other sources in its development.
- *The National Early Childhood Program Accreditation (NECPA)* system research base is drawn from the Risk Assessment and Key Indicator methodologies.
- *Head Start Key Indicator (HSKI-C)* was developed using the Key Indicator methodology.

Why Choose NARA?

- **The regulatory oversight agency** is able to spend more time monitoring and providing technical assistance to noncompliant providers by spending less time in compliant programs.
- **Providers** benefit from shorter inspections by maintaining compliance.
- **Persons in care** enjoy a higher degree of health and safety protection.
- **The public** is assured that strong licensing continues even if resources are reduced.
- **Compliments** but does not replace the current licensing program.



Why NARA?

More than 30 years of developing and refining targeted measurement tools.

Create program-specific research, training and customized technical assistance

Expertise implementing Key Indicator Systems. Consultants analyze licensing compliance data, update and develop policies and procedures, and train staff to implement Key Indicator protocols.

Time-tested methods, proven to maximize agency performance without sacrificing the health and safety of persons in care.

